

7 Minute Briefing “Coronavirus Scams”

Advice / Concerns

Further information on scams can be found on Citizens Advice [website](#)

Citizen Advice Consumer Helpline
Tel: 0808 223 1133

To report a scam call Action Fraud
Tel: 0300 123 2040

Contact Kingston Trading Standards for scam concerns:
Tel: 020 8547 5002
Email: trading.standards@kingston.gov.uk

Wash your hands of the Coronavirus scams!!

Friends Against Scams aims to protect and prevent people from becoming victims of scams

Contact your Bank immediately if you think you have been scammed

To learn more about the different types of scams visit Friends Against Scams [website](#)

Be a good friend, help to protect your family, friends and neighbours from scams.

READ IT
SHARE IT
PREVENT IT

#Coronavirus
#Scamaware



Be **aware** of people offering or selling:

- Virus testing kits – these are only offered by the NHS
- Vaccines and miracle cures – there is currently no vaccine or cure
 - Overpriced or fake goods to protect yourself from the coronavirus such as anti-bacterial products
 - Shopping or medication collection services
 - Home cleaning services

Protect yourself and others

- Don't be rushed into making a decision. If it sounds too good to be true, it probably is.
- Only purchase goods from legitimate retailers and take a moment to think before parting with money or personal information.
- Don't assume everyone is genuine. It's OK to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.
- If someone claims to represent a charity, ask them for ID. Be suspicious of requests for money upfront. If someone attempts to pressure you into accepting a service they are unlikely to be genuine. Check with family and friends before accepting offers of help if you are unsure.