



Kingston Safeguarding Adults  
Board

<b>Title:</b>	<b>Minnie SAR: KSAB Response</b>
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On behalf of the Kingston Safeguarding Adults Board, I would like to offer condolences to Minnie's family. I would also like to thank the family for their patience and their commitment to seeking learning from Minnie's experience at the end of her life.

The approach for this SAR was to scrutinise the investigations undertaken by the health agencies involved. This included:

- Address concerns from Minnie's family and provide a more detailed analysis of the events that led up to her missing her medication for approximately 76 hours.
- To provide points of learning and recommend clear actions to be addressed and developed by Kingston Safeguarding Adults Board and partner agencies to prevent this type of incident reoccurring.

The reviewer found that there had been learning taken forward by the agencies involved with Minnie, following her death. However, the reviewer found that Minnie's experience had implications for wider learning across Kingston. The reviewer has made the following recommendations:

- That the care governance board ensures all care home and nursing home medication policies and procedures clearly state what needs to be done in the event of resident medication being missed or being out of stock at the Pharmacy.
- That the findings of this SAR are presented to care home forum and other learning events where care home managers will be present
- For the findings from this SAR to be shared widely across the SW London ICB/ICS

These recommendations will be taken forward and monitored by the KSAB. The Minnie SAR will be an agenda item at the remaining Safeguarding Adult Board meetings taking place during 2024. Agencies will be asked to submit and present evidence at these scheduled SAB meetings. The Board will scrutinise the evidence in order to seek assurance that lessons have been learned. Therefore, all actions are due for completion, with evidence to be submitted to the relevant SAB by October 2024. The Independent Chair will write to the family on or before 1 November 2024 in order to report progress in relation to the actions of the Minnie SAR.

Additionally, following delays in the SAR being commenced, the reviewer recommended that the KSAB should consider and review the governance arrangements surrounding all future SARs. This has already been set in progress, with the revision of the SAR policy to tighten the governance surrounding the commissioning of SARs.

Nicola Brownjohn, Independent Chair for KSAB