



Title	Recommendations & KSAB Response – ‘Connie’ SAR
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Summary of Paper:

Kingston SAB acknowledge the recommendations made by the Independent Reviewer and commit to make improvements in the areas set out.

1. **Recommendation 1:** Adult Social Care (ASC) should demonstrate how they gain assurance about the effectiveness of the multi-agency risk management arrangements.

SAB Response

Kingston SAB will ask ASC to present evidence about how multi-agency risk management arrangements are monitored.

2. **Recommendation 2:** SAB to commission a Subject Master Expert Programme session on multi-agency risk management training, incorporating self-harm and suicide prevention.

SAB Response

Kingston SAB will liaise with Public Health to ensure that there is access to suicide prevention training for agencies within Kingston.

3. **Recommendation 3:** Kingston Hospital to work with partners to develop a discharge grab guide to ensure that mental health concerns are assessed prior to discharge and shared effectively with care homes, to enable a care plan to be developed to support the individual.

SAB Response

Kingston SAB will seek assurance from Kingston Hospital Trust, and partner agencies involved in discharge planning, that there are arrangements in place to ensure that mental health concerns for an individual are assessed pre discharge and shared with care homes. This will form a priority for Kingston SAB to gain assurance regarding the safe discharge of individuals with care and support needs into the community, including care homes.

4. **Recommendation 4:** The SAB should seek assurance that individuals who are discharged from hospital to care homes, on the end of life care pathway, have their care coordinated to ensure that there is a shared understanding of the person’s holistic needs as set out in the NICE guidance (142).

SAB Response

Kingston SAB will ask the Integrated Care Board (ICB) to provide a report on how the end-of-life care pathway in Kingston meets the NICE requirements.

5. **Recommendation 5:** ASC and CCG commissioners, CQC and Nursing Homes, to review expectations on the monitoring and recording of manual handling and bruising in regard to

residents who bruise easily.

SAB Response

Kingston SAB will ask ASC and the ICB to report on how they work with care homes to monitor the quality of the care provided, including manual handling.

6. **Recommendation 6:** Kingston Hospital to ensure that there is clear discharge information to care homes on the conservative management of inoperable fractured hips, including pain relieving medication and manual handling.

SAB Response

Kingston SAB will expect Kingston Hospital to provide evidence of how the quality of discharge information to care homes is audited to ensure that there is continuous improvement and joined up working for individuals with care and support needs requiring 24hr care.

7. **Recommendation 7:** Involved agencies to evidence that staff have received appropriate training on the Mental Capacity Act 2005 and Deprivation of Liberty Safeguards.

SAB Response

Kingston SAB will seek assurance that relevant agencies can demonstrate that staff have had appropriate training on MCA and DoLS.

8. **Recommendation 8:** ASC should provide assurance to the SAB that safeguarding enquiries are undertaken in line with the Care Act 2014 and the London Multi-Agency Adult Safeguarding Policy and Procedure.

SAB Response

Kingston SAB will make arrangements for ASC to present evidence to assure the Board that safeguarding enquiries meet the requirements set out in the Care Act 2014.

9. **Recommendation 9:** SAB training sub-group to report to the SAB on an analysis of the data from partner agencies in relation to the training provided on safeguarding adults, incorporating the six safeguarding principles.

SAB Response

Kingston SAB training sub group undertook a review of training in 2021, which was reported to the SAB. This will be repeated in 2023.

10. **Recommendation 10:** The SAB should seek assurance from members as to how agencies learn from complaints when there have been safeguarding concerns, and how the views of service users and their families are heard and recorded.

SAB Response

The Kingston SAB will include a focus on learning from service user feedback as an agenda item in January 2023.

Action/Recommendation

- KSAB commitment to the recommendations as detailed
- The SAR details to be reported in the forthcoming 2022/23 Annual Report